

## WELCOME TO CREAMFIELDS 2019



### TOP TIPS

In case you get split up and your phone battery goes, arrange a specific spot on the first day to meet your mates, its good to have a meeting place in the event arena (so you don't have to trek back to the tents)

All car parks are letter coded so make a note of the car park you are parked in (and take a photo) Campsites are colour coded so remember which colour campsite you're in, go one better and make your tent stand out so you can find it easier

Do your bit for the environment and take your tent home after the festival, and clean up your rubbish, last thing you want to do is wake up surrounded by it, so keep on top of it, and use the bins located around the campsite & arena. If we all work together we can make a difference

Stay hydrated! Free drinking water taps are located in the event arena and campsites so refill your water bottles regularly. If you're feeling unwell, please visit Welfare

Set times are announced at the show. Laminates can be purchased from official sellers and the merchandise stalls on site

Remember it's a 4 day festival marathon...not a sprint - Pace yourself you'll enjoy it more! #RaveSafe

Create your own 'quiet space' - for a good kip make sure you bring earplugs & an eye mask

Leave a phone number in your purse/wallet so if it's handed in we can call you and return it

Sound systems (including portable speakers) are not allowed onto site, please note there is no facility to hold these, and they will be destroyed

Glass is not allowed onto site, this includes perfume/aftershave - small handheld make-up compact mirrors will be allowed in (leave the full length mirrors at home!)

### FAQ's

#### CAN I BRING FOOD & DRINK?

Yes if you're camping. However, this can't be brought into the event arena, the limit on alcohol you can bring is 1 Litre of spirits or wine + 1 crate of cans (24) per person.

#### ARE THERE SHOWERS?

If you have a standard camping ticket, you can purchase a Club Class pass which gets you access to hot showers and proper toilets, pamper room).

If you have a Gold, Silver, Bronze ticket, or booked Dreamfields or Pre-Pitch & Party accommodation you have access to hot showers & Proper toilets as part of your package [www.clubclasssevents.com/festivals/creamfields](http://www.clubclasssevents.com/festivals/creamfields)

#### CAN I CHARGE MY PHONE?

Yes there are various phone charging stations on site. Pre book with Charge Candy now [www.creamfields.com/concessions-facilities/charge-candy](http://www.creamfields.com/concessions-facilities/charge-candy)

#### WILL THERE BE LOCKERS?

Yes, lockers are available to hire on site and located in the Campsite Village. Please pre book as lockers are limited. Cloackroom also available in Event Arena.

[www.creamfields.com/concessions-facilities/lockers](http://www.creamfields.com/concessions-facilities/lockers)

#### IF I HAVE A 4 DAY CAMPING TICKET AND CANT GET THERE ON THURSDAY, CAN I STILL GET ACCESS ON THE FRIDAY?

Yes, you can access the festival any day your ticket allows you access for.

#### STILL GOT A QUESTION?

For more information please head over to [www.creamfields.com/FAQ](http://www.creamfields.com/FAQ)

## ADVICE FROM THE POLICE



### KEEP YOURSELF & YOUR BELONGINGS SAFE:

- Security will be tight - this event is ticket-only and festival goers must be aged 18 or over.
- Be aware of your surroundings - remember that you are safer in a group.
- Look after your belongings - make sure you keep valuables out of sight.

### DRUGS & WEAPONS - DON'T BRING THEM!

- We will take action against anyone involved in the supply and/or possession of illegal drugs, including psychoactive substances and nitrous oxide canisters.
- Place any drugs or sharps in the surrender bins provided at the entrance.
- Drugs dogs will be used and searches will take place.

### ALCOHOL:

- The Challenge 21 Scheme will be in operation on-site - expect to be asked for valid photographic proof of age.
- Drink in moderation to ensure you remain alert and aware of your surroundings.
- Remember to drink plenty of water, especially if the weather is hot.
- If you feel unwell or unusual, seek immediate help.

### AND REMEMBER

- The site lies in a residential area - please be respectful towards neighbouring properties as you enter and leave the site.
- To report a crime during the event call 101 or dial 999 in an emergency, or speak to on-site staff.

## SECURITY MEASURES

- Only bring what you need, the more you have the longer the search will take
- You may be searched at any time in any part of the festival or campsite
- People with bags may take longer to get in as all bags will be searched
- Explosives and Drug detection dogs will be in use throughout the Festival
- All vehicles may be subject to a search when entering the car parks
- All people coming to the festival must have a valid ticket or proof of purchase for collection (hard copy not electronic)
- Extensive CCTV will be in operation throughout the festival and the surrounding areas
- Armed police officers may be on duty at the festival

## BAG POLICY INTO EVENT ARENA



## ONLY BAGS A4 SIZE AND SMALLER PERMITTED INTO THE ARENA

If you are bringing a bag to Creamfields please ensure it's no bigger than A4 size. Bags bigger than this will not be permitted into the event arena.

\*This excludes campers bringing tents/equipment/Rucksacks into the campsite.



## CREAMFIELDS IS AN 18'S AND OVER ONLY EVENT WITH CHALLENGE 21 IN OPERATION.

If you can't provide valid photographic and holographic identification when asked, your ticket will be confiscated and you will be asked to leave the festival. Please note customers on site may be asked to produce ID at any point during the event so we advise ALL customers to bring valid ID. Ticket prices subject to change. Line-up subject to change. No pass outs, no re-entry, no refunds.

**Creamfields**  
Thur 22nd - Sun 25th 2019  
August Bank Holiday

## TICKET INFORMATION

**SEE INSIDE FOR**  
**OPENING + CLOSING TIMES | SITE MAP**  
**TRAVEL + TRANSPORT**  
**CAMPING INFORMATION**



## FIRST CREAMFIELDS?

We know from talking to you on socials that some of you have never been to Creamfields before and for others it's your first ever festival. Firstly... good choice! Secondly... here are some helpful tips.

Don't forget your ticket and don't forget to bring a tent (if you're camping) Creamfields is an 18 and over event.

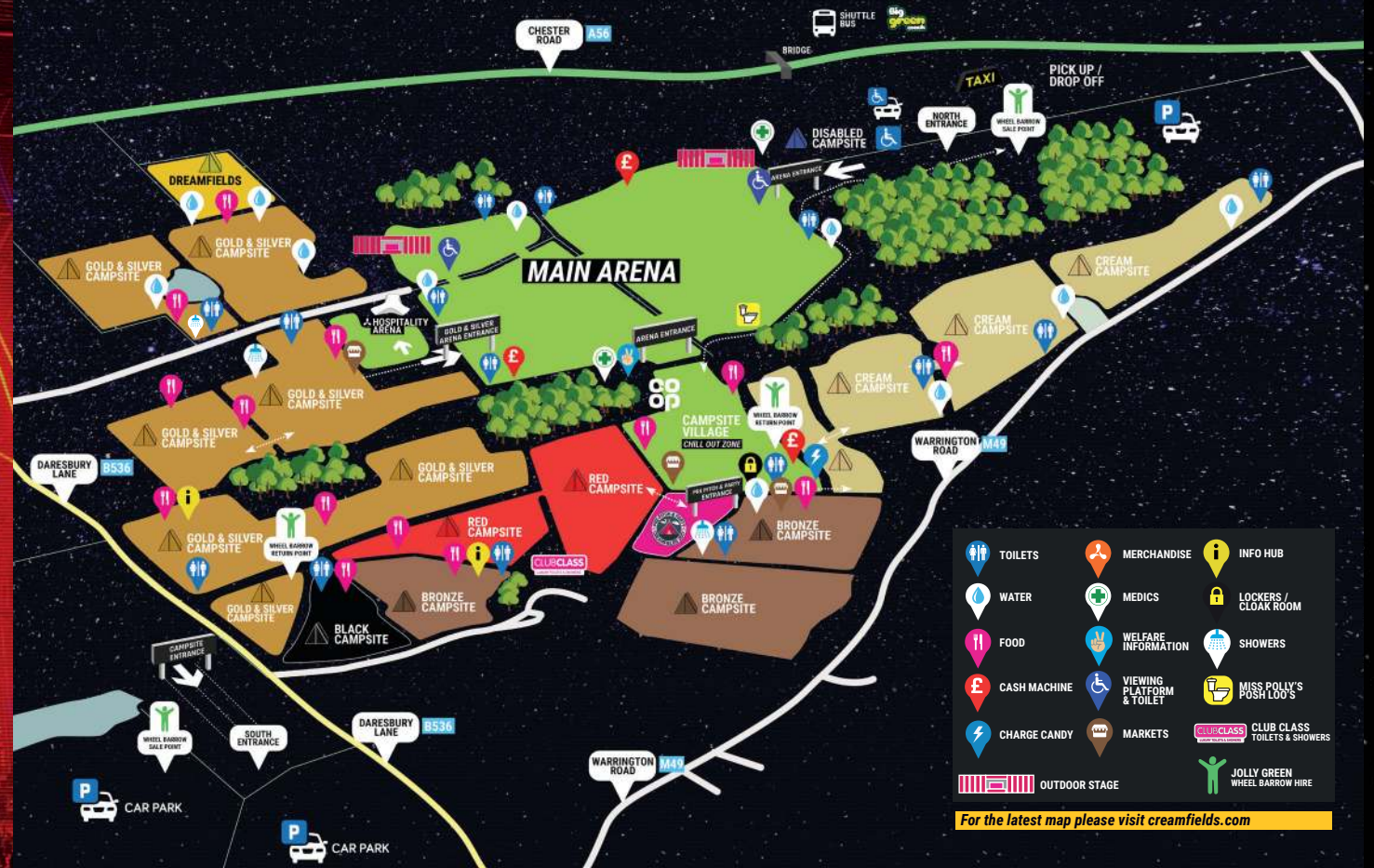
Customers on site may be asked to produce ID at any point during the event so we advise ALL customers to bring valid ID. In addition, we operate a Challenge 21 policy so please ensure you bring an acceptable form of proof of age ID

## CAMPSITE VILLAGE

The campsite village is the perfect spot to relax and take a break from the beats, whether that be kicking back and chilling with your mates on the hammocks, fuelling up and tasting some of the tantalising culinary delights on offer, getting 'wed' at the Inflatable Church, or joining the Brazilian dancers on the samba band parade, all of which is back this year + more.



## SITE MAP



- TOILETS
- WATER
- FOOD
- CASH MACHINE
- CHARGE CANDY
- MERCHANDISE
- MEDICS
- WELFARE INFORMATION
- VIEWING PLATFORM & TOILET
- MARKETS
- INFO HUB
- LOCKERS / CLOAK ROOM
- SHOWERS
- MISS POLLY'S PUSH LOO'S
- CLUB CLASS TOILETS & SHOWERS
- OUTDOOR STAGE
- JOLLY GREEN WHEEL BARROW HIRE

For the latest map please visit [creamfields.com](http://creamfields.com)

## OPENING & CLOSING TIMES

	THURS 22ND	FRI 23RD	SAT 24TH	SUN 25TH	MON 26TH
CAR PARK	12PM-9PM	12PM-9PM	10AM-9PM	12PM-9PM	6AM-2PM
CAMPSITE ENTRANCE OPENING	12PM	12PM	10AM	N/A	CLOSE - 2PM
DAY TICKETS OPENING	N/A	3PM	2PM	12PM	N/A
ARENA OPENING	5PM-11PM	3PM-11PM	2PM-4AM	12PM-11PM	N/A
LAST ENTRY CAMPSITE & ARENAS	9PM	9PM	9PM	9PM	N/A

Please note there are NO PASSOUTS at Creamfields (this includes the car park!), so please bring everything with you, if you have a camping or day ticket and leave the site you will NOT be allowed re-entry. If you have a 2 day non camping ticket, ensure you bring your ticket with you the following day as you will need this to re-enter

## CREAMFIELDS COMMUNITY

Creamfields is renowned for its friendly crowd and we're keen to retain its community spirit, and with over 60,000 people camping at Creamfields we need your help to do this. We're asking people to look out for each other, so if you see someone looking the worse for wear or on their own and they look like they need some help then do the right thing, go over, check they're ok and please alert a member of staff or security if you're concerned.

Also this year be sure to check out our hubs and 'Chill Out Zone' in the campsite village. These are areas where you can go if you feel the need for a rest, escape from the music or just a chat with our friendly welfare staff.

#CreamfieldsCares

## CREAMFIELDS SHUTTLE BUS

Creamfields shuttle buses will be running throughout the festival weekend, taking you directly to and from the festival site. Operating between Liverpool (St Georges Plateau), Manchester (Stand TE at Stevenson Square) and Warrington (Bus Interchange, Bank Quay, Golden Square), with a return service only available from Creamfields to Runcorn\* (Train Station) & Widnes\* (Town Centre).

To avoid delays, book your shuttle bus in advance. Alternatively, you can purchase tickets on the day (excluding Manchester). After the festival, you may purchase bus tickets to all the above locations on the day from the Shuttle Bus Box Office, located over the bridge on Chester Rd (A56). Follow event signage.

\*Pre-booked tickets not available on this route, please purchase from Shuttle Bus Box Office

## TRAVEL BY CAR

Creamfields is located in Daresbury which is a small village in Cheshire in the North West of England between Liverpool and Manchester.

Road closures will be in place for the event so we advise not to use sat nav, please follow festival signage which you will pick up as you approach the site.

## PARKING

There is plenty of parking at Creamfields and it's cheaper to book in advance, please speak to your ticket agent to add this to your booking. [www.creamfields.com/travel/car](http://www.creamfields.com/travel/car)

3 & 4 Day Camping (£15 prebook / £20 on the day)  
2 Day Camping (£10 pre book / £15 on the day)  
Day Ticket Holders (£10 on the day)

Free parking is included if you have purchased a Gold or Silver ticket or purchased Dreamfields accommodation.

## TRAVEL BY TRAIN

The nearest train stations to the Creamfields site are Runcorn Station, Warrington Central, and Liverpool Lime Street, all of which are connected to the main line and have shuttle buses in operation. Shuttle buses will also be in operation from Warrington Bank Quay and Warrington Central Station.

[www.creamfields.com/information/travel](http://www.creamfields.com/information/travel)

## BIG GREEN COACH

Big Green Coach are our Official Travel Partner for Creamfields 2019. Coach services are available whether you're coming in for the weekend or just the day. Book a Weekend coach and choose to arrive Thursday, Friday or Saturday and they will get you home on Monday morning after a weekend of partying. Forget that long drive, you can sleep all the way home.

This year sees Day Return Coaches on Friday, Saturday & Sunday. No expensive hotels and no leaving early for the last train. With more than 50 pick up points from across the UK, seats start from just £44 return. For info go to [www.biggreencoach.co.uk/creamfields](http://www.biggreencoach.co.uk/creamfields)